

SOTHALL MEDICAL CENTRE AND BEIGHTON HEALTH CENTRE

PATIENT PARTICIPATION GROUP

Meeting held on Thursday 22nd May 2014 Sothall Medical Centre @ 5pm.

Chairperson: Dr Tim Williams.

Members Present JB,MK,CD,SR,JS,KS,JW,JW,DH,MF,BF,NB,PT,TH,PW.

Apologies: JA, BA, PH, SD.

Minutes of the last meeting were read and agreed.

Matters Arising.

1. Dr Williams advised the group that Dr Roscoe will be retiring at the end of June. Dr Livesey a (Locum GP) from The Avenue surgery will be joining us for 3 months to cover some of Dr Roscoe's sessions. The partners are moving towards getting another partner to replace Dr Roscoe.
2. Dr Williams also advised the group a Nurse Practitioner will be joining the practice (start date to be confirmed). With Dr Roscoe leaving the practice this has opened up some funds to enable the practice to employ a Nurse Practitioner as well as Dr Livesey (Locum GP).
3. Action plan from Patients Survey, Dr Williams advised the group we have updated the website with our opening times and these will also be displayed in both surgeries and chemists.
4. Doctors appointments online - Dr Williams advised the group possibly with in the next month, there may be released 1 on line Doctors appointment per day to book (possibly for later on in the day). This will probably be reviewed month by month and this would be publicised in the News Letter/ Posters.
5. Doctor's specialist subjects - Dr Williams advised the group no action had been taken as yet regarding adding the Doctors specialist subjects on the web site.
6. Chairs in Waiting Room - Dr Williams advised the group at the end of the session he would look at changing the chairs around in the waiting room, some to face out towards the window this was looked at however, some of the chairs were too near to the desk and this would then raise confidentiality issues.
7. One of the members attended a Patient Participation Group meeting at The Sloan Practice to see if they did anything any different. At The Sloan practice the members of the PPG nominate 1 person out of the group who is going to be The Chair at each meeting. The subjects they covered were Care Planning/ Extended Opening hours/Data Opt Out.

8. Care Planning - Dr Williams explained to the group that Care Planning is for people with long term conditions, to help patients manage their own conditions better and to set themselves a goal.

9. Get Involved - Dr Williams asked the group if anyone had logged on to the www.SheffieldCCG.NHS.uk/getinvolved . This is a website that relates health advice.

10. Annual Reviews - One of the members asked Dr Williams if the bloods have been done at the hospital around the birthday month do they need to be done again in surgery or can these be accessed, Dr Williams advised we can check the results from the hospital.

11. Review Of Triage - One of the group asked about the changes we have made to the triage, Dr Williams advised this has now changed to either 50 calls or the cut off time of 10.30am whichever is the greater of the two.

12. Health Champion – Sharon Jewkes the local Health Champion attendee the group and left some leaflets regarding learn to cycle.