

Sothall and Beighton Medical Centre

Patient Participation Group

Thursday 10th March 2016

Members Present

Mary Fox, Bryan Fox, Tim Sutton, John Anderson, Doreen Abrahams, John Machin, Brenda Machin, Diane Hurst, Carol Naylor, David Roe, Keith Smith, Jane Smith, Jean Woodall, Joseph Woodall, Peter Horner, Catherine Davies, Also present (Sharon Jewkes Health Champion), Dr Tim Williams and Dr Rosie Welch (Partners)

Chair person appointed – Dr Tim Williams

Minutes of last meeting were read and agreed.

Matters arising

PPG Notice board - to be moved into waiting room area

Patient record sharing – Assumed that everyone has opted in, difficult to have access to own record as any third party would have to be removed first

Incorrect information – Has been discussed at the last team meeting, more details will be in the newsletter explaining further details.

1. Sharon Jewkes Health Champion

Sharon gave a short presentation to the group outlining the fitness activities taking place in/around South East Yorkshire.

Further details times/date will be in the next newsletter but some of the activities are as follows

- Learn to ride a bike
- Swim for health
- Parent splash toddler swim
- Gym classes
- Breast awareness

2. Hospital passports

David Roe has spoken to Louise Scott last week regarding the passports and they will be renamed Health Passports. Louise is working on the changes and has asked David if he will help her with this. Louise wants to make them easier to work with and will have symbols for people with learning disabilities who have difficulty with communication. We are still trying to get in touch with Una Cunningham Senior nurse for Head and Neck

Speciality and have responsibility for Learning Disabilities, for changing the name to Health Passport.

3. Beighton Health Centre update

There was a meeting with CCG and NHS England 2-3 weeks ago. The CCG will be co-commissioning community services and looking at strategy for the area and where we, as a practice, fit. The doctors still feel that the best solution for providing a high quality, sustainable and safe GP service is to work from one site at Sothall. Possibly more news in next 2-3 months, we have to consider all patients.

4. Staff News

Diane the practise Nurse is retiring and is currently serving her 3 months' notice. Interviews to replace her will take place after Easter.

5. CQC inspection

The surgery do not know when this will happen, the CQC would like involvement from PPG members, therefore TW asked if anyone would be willing to be interviewed by inspectors , if this is something you would like to be involved with please contact TW/surgery.

6. Confidentiality/ Data protection

It was brought to the attention of the group that information was being emailed to members on a group basis and not being blind copied, as this was contravening the Data Protection Act, in future all E Mails will be blind copied to each member therefore alleviating any problems in the future.

7. MSK clinic

A member stated that he had had terrible issues with the Clinic and not being dealt with efficiently. The point being to get the right people to the right clinic this was definitely not happening. Unfortunately it is not possible to refer people directly to hospital services without going through this triage system. It was acknowledged that it needs to improve. Feedback should be back to the MSK clinic.

8. Website

One member told the group the site had changed completely and was more user friendly.

9. Parking

It was brought to the attention that although there were only 2 people in the waiting room the car park was full. People who attend the monthly MDT meetings will be asked to park in the Belfry.

It was suggested that future PPG meetings be alternated between the two sites as previously. To be discussed at next meeting.

The date of next meeting is May 5th 2016 5pm Sothall surgery